

# Juan Carlos Cantero

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## SUMMARY

Current Cybersecurity student with knowledge of networking, information, and cybersecurity.

## EDUCATION

Collin College, Frisco, TX

Bachelor of Applied Technology, Information Systems Cybersecurity

Expected: May 2024

Associate of Applied Science, Information Systems Cybersecurity

May 2022

Associate of Applied Science, Computer Networking

December 2020

## CERTIFICATIONS

- *CWT Certified Wireless Technician Certification* (2018)
- *CCENT Certification*, (2019)
- *CCNA Certification*, (2020)
- *CompTIA Security+*, (2022)
- *CompTIA A+*, *in progress*

## SKILLS

*Applications:* Internet, Microsoft Office, Oracle VM, Sherpadesk, Google Suite, Wireshark

*Operating Systems:* Windows, Linux OS.

*Bilingual:* Fluent in English and Spanish

*Core skills:* Problem Solver, Analytical, Self-motivated, Multi-task oriented, Team-oriented

## RELEVANT EXPERIENCE

*Campus Technology Assistant*

Plano Independent School District, Plano, TX

07/2020-Present

- Provided base-level Technology support for 700+ Teachers and students, within the campus.
- Installed software, modified hardware and troubleshooting technical issues on Windows 10 desktops and iPad mobile devices.
- Maintained inventory database of technology equipment, annually approved by Campus Administrator.
- Set up new users' accounts and assisted with password issues.
- Set up workstations and peripheral devices, projectors, scanners, printers, cameras.

## OTHER EXPERIENCE

*Painter*

Dallas County, Dallas, TX

09/2013-04/2020

*Painter*

Omni Mandalay Hotel, Las Colinas, TX

04/2010-11/2010

*Technician/Driver*

Guardian Services, Dallas/Ft. Worth Metro

07/2009-04/2010