Connor O'Brien

Garland, TX 75043 connor607@gmail.com +1 469 602 1194

Work Experience

Worship Team Member

Monica Park Christian Church - Garland, TX August 2023 to Present

Volunteer Minister

New Life Church - Garland, TX August 2021 to Present

Volunteer Advocate

NF Young Adult Advocacy Group, Littlest Tumor Foundation February 2020 to Present

I have taken many positions as a volunteer advocate, from database data entry and management to guerrilla advocacy on Capitol Hill. I am experienced with working with other people to achieve a common goal. I have received significant experience managing databases as well, from working with the Whova CRM suite on a regular basis. I also use Zoom to communicate with my colleagues over broad distances to coordinate efforts of the Advocacy team.

Volunteer Fundraiser

Texas NF Foundation - Irving, TX September 2014 to Present

Texas NF is a wonderfully dynamic fundraising team, lead by the amazing warm yet professional Cindy Hahn. We help people in the DFW and Houston areas deal with the struggles of a disease called Neurofibromatosis from the first point of diagnosis until either successful treatment or death. We also raise money for research into more effective treatment via the Laura Klesse Foundation locally and the Children's Tumor Foundation nationally. Our community of patient led volunteers is vibrant, diverse, and confident about our work.

Bishop/Senior Web Developer

SunriseNet Assemblies Global d/b/a Xtian Ministries - Rose Hill, TX January 2012 to Present

I have been working on a set of websites and cloud services targeted at Christian religious organizations since the beginning of 2012, combining my passion for ministry and IT. The system is very much still a work in progress and is not finished by any means, however I hope to have it at least partially implemented within 6 months to a year. I use the LAMP stack, Cloudflare, Java, Bash, and various Linux infrastructure tools to make what happens happen. I also cooperate with several other similar ministries and several house churches.

Clerk

CVS Health - Garland, TX

Vice President of Programs

Waxahachie Amateur Radio Crew - Waxahachie, TX October 2020 to April 2021

Broadcast Technician

Garland Independent School District - Garland, TX August 2018 to December 2018

Education

Certification in Life Coaching

Christian Leaders Institute @ Reformed Theological Seminary - Spring Lake, MI August 2023 to Present

Bachelor's degree in Divinity

Christian Leaders Institute @ Reformed Theological Seminary - Spring Lake, MI August 2021 to Present

High School Completion 2021, Some IT Administration Experience in Business Information Management, Focus In Web design

Lakeview Centennial High School - Garland, TX September 2017 to June 2021

Skills

- LAMP Stack (10+ years)
- Messaging
- Git (5 years)
- Jira (4 years)
- HTML5
- AWS (4 years)
- JavaScript (4 years)
- Windows (10+ years)
- Operating systems (10+ years)
- Microsoft Windows Server (10+ years)
- Active Directory (10+ years)
- Microsoft Exchange (2 years)
- Microsoft SQL Server
- VoIP (5 years)
- IT support (6 years)
- Web Services (10+ years)
- Computer hardware (10+ years)

- Customer service (5 years)
- Scripting (10+ years)
- Software Development (5 years)
- Software troubleshooting (10+ years)
- Mobile devices (10+ years)
- VMWare (3 years)
- vCenter (3 years)
- Help desk
- LAN (10+ years)
- SQL (3 years)
- Computer networking (10+ years)
- Customer support
- VPN (10+ years)
- PowerShell
- TCP/IP (10+ years)
- TCP (10+ years)
- DNS (10+ years)
- DHCP (10+ years)
- Azure
- Desktop support
- System design (10+ years)
- · Network administration
- Citrix
- Desktop administration
- Data center experience (5 years)
- Zendesk (3 years)
- Shell Scripting (10+ years)
- WAN (10+ years)
- System administration (10+ years)
- Videography (5 years)
- Video editing (3 years)
- Video production (4 years)
- WordPress (10+ years)
- Photo Editing (10+ years)
- Network protocols (10+ years)
- Microsoft Office (10+ years)
- Android (10+ years)
- Information security (5 years)
- · Medical terminology
- Mac OS

- Google Suite
- Remote access software
- Typing
- Java (10+ years)
- Linux (10+ years)

Languages

- English Expert
- · Latin Expert
- Esperanto Fluent

Links

https://www.facebook.com/tenbucket

https://xtian.faith

Awards

National Society of High School Scholars Certificate of Excellence

June 2020

1st Place Award at Garland ISD CTE Art Show, Public Service

April 2019

1st Place Award at TX State Fair, Mixed Media Division

September 2019

Latin Honor Cords

December 2020

Dallas Promise

February 2021

Business Honor Cords

lune 2021

Certifications and Licenses

Microsoft Office Specialist

May 2017 to Present

Business Band/GMRS Radio Operator

March 2021 to Present

Customer focus & orientation — Proficient

October 2021

Responding to customer situations with sensitivity

Full results: Proficient

Work style: Reliability — Proficient

November 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: Proficient

Call center customer service — Proficient

October 2021

Demonstrating customer service skills in a call center setting

Full results: Proficient

Working with MS Word documents — Proficient

July 2021

Knowledge of various Microsoft Word features, functions, and techniques

Full results: Proficient

Work style: Professionalism — Proficient

December 2021

Tendency to be accountable, professional, open to feedback, and act with integrity at work

Full results: Proficient

Customer service — Proficient

November 2021

Identifying and resolving common customer issues

Full results: Proficient

Work motivation — Proficient

November 2021

Level of motivation and discipline applied toward work

Full results: Proficient

Teamwork: Interpersonal skills — Proficient

November 2021

Responding to challenging team situations at work

Full results: Proficient

Data entry: Attention to detail — Proficient

January 2022

Maintaining data integrity by detecting errors

Full results: Proficient

Technical support — Proficient

October 2021

Performing software, hardware, and network operations

Full results: Proficient

Typing — Proficient

November 2021

Transcribing text Full results: Proficient

Technical support: Customer situations — Proficient

July 2021

Responding to technical support situations with sensitivity

Full results: Proficient

Attention to detail — Proficient

November 2021

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Publications

Texas NF Symposium Advert

https://drive.google.com/file/d/1cBvp00xBekk94JNkUplyY5-g6OPHTBOU/view July 2019